

LA MANIA

WITHDRAWAL FROM THE SALES AGREEMENT

Please kindly fill out in block letters.
Providing the correct order number will expedite the return process.

Name: Order date:

Order Number: Phone Number:

Product Name, Color, Size	Reason for Return*	Product Name, Color, Size	Reason for Return*

* – To improve the quality of our services, please provide the reason for the return. Choose a number from the list below:

- | | |
|---|--|
| 1 - Ordered more than one size; | 6 - I am not satisfied with the quality of workmanship, material, or the product has a defect; |
| 2 - Product is too small; | 7 - The package was damaged during transport; |
| 3 - Product is too large; | 8 - I received the package too late; |
| 4 - Product does not fit properly; | 9 - I received the wrong item; |
| 5 - Product does not match the description/photo; | 10 - I changed my mind |

You can exercise your right to return purchased items within 30 days from the date of receipt

Please return the items to the following address:

Omnipack La Mania Fashion - RETURN
al. Katowicka 66
05-830 Nadarzyn
bud. DC04 rampa 40

Please remember that we can only accept products with their original tags and packaging and no signs of use. The refund will be processed within 14 days from the moment we receive the returned items and a correctly filled-out return form.

We will refund the money using the same method used for the order payment: payments through the PayPal system – the funds will be returned via the same services. If you want the funds to go to a different bank account than the one used for the order payment, please contact our Customer Service by email.

We do not offer product exchanges. Items sold by us quickly leave our warehouse, and we cannot guarantee that a particular product will be available for exchange when you desire

We do not accept shipments sent to the company's headquarters address, at the recipient's cost, or cash-on-delivery, and we do not cover additional costs.

Please retain the proof of sending the shipment – it will be the basis for your complaint in case of a lost package.

If the return is not possible due to not meeting the conditions described above, the products will be sent back to you at your cost. We do not accept returns of online-purchased products in our boutiques. If you have any questions or concerns, please contact our Customer Service at the email address e-lamania@lamania.eu. The correction method has been agreed upon with the contractor, and the conditions for it have been met.

I declare that I am aware of the return conditions specified in the Store's Regulations.

Date:

Signature: